





# Go green

## Sign up for paperless communications today

Sign up on the **Sydney<sup>SM</sup> Health** app or **anthem.com/ca** to see your claims and explanation of benefits (EOBs) right from your phone or laptop instead of waiting for them in the mail. You'll get instant access to all your claims information, including:

- The amount your doctor, hospital, or other healthcare professional charged
- The amount we paid
- The amount you have to pay out of pocket

## How to switch



#### **On Sydney Health**

- 1. Log in and select **Profile** under the *Menu* tab and choose **Profile Menu**.
- 2. Under My Account, pick
  Communication & Settings, and
  select Plan Communications
  Settings.
- Choose **On** to get benefit updates, EOBs, and other helpful information.



### On anthem.com/ca

- 1. Log in and select Profile.
- 2. Under Communication & Settings, select Plan Communications Settings.
- Select **On** to receive benefit updates, EOBs, and other helpful information.

You can either log in to the **Sydney Health** app, then choose **Claims**, or log in to **anthem.com/ca** and choose **Claims** under *Claims & Payments*.

Do you have questions? Live chat with us on **Sydney Health** or **anthem.com/ca**. Or call the Member Services number on your ID card.



Scan this QR code with your phone's camera to download the Sydney Health app

Sydney Health is offered through an arrangement with Carelon Digital Platforms, a separate company offering mobile application services on behalf of your health plan. ©2024 The Virtual Primary Care experience is offered through an arrangement with Hydrogen Health.

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